



LOFOTEN SKI LODGE – NORTHERN ALPINE GUIDES

PAYMENT & CANCELATION POLICY INFORMATION

- **DEPOSITS AND PAYMENTS:**

A deposit is required to hold a spot for all participants on a program with Northern Alpine Guides at the Lofoten Ski Lodge. Your deposit will be the sum of your guiding fees for all the days ski guiding. The remaining costs of your trip for Lodging and Food will be paid in full by all participants minimum 45 days prior to your arrival at Lofoten Ski Lodge. You will receive an invoice from Lofoten Ski Lodge for the lodging and food after you have booked. The due date on the invoice will be 45 days prior to your arrival. If you sign up for a trip that starts within 30 days your deposit, lodging, and food is due at that time. We accept Bank Transfers for Deposits and Visa/MasterCard for your payment at the Lofoten Ski Lodge. We do not accept checks or money orders.

- **PRIVATE GROUP REGISTRATION:**

The Group Leader of the Private Group will be responsible for collecting all deposits and payments for the entire group. Each individual must still complete our Registration Form. Our cancellation and refund policy will be valid for all members of the group individually.

- **CANCELLATIONS AND REFUNDS:**

Date changes and cancellations must be submitted in writing to info@alpineguides.no and confirmed by Northern Alpine Guides office staff.

If you cancel for any reason prior to 30 days before your trip we will happily give you a refund or you can reschedule for a later date.

Date changes or cancellations within 29 days or less to the start of the trip will be charged 100 % of the payment, and no credit or refund will be available.*

For international trips including Svalbard, no changes or cancellations can be made within 90 days of the trip start date, and no credit or refund will be available. Full payment is due 90 days before the trip starts.

- **WEATHER POLICY:**

Once a trip begins, if the activities are cut short due to weather, there is no refund available

* Date changes that are available within Northern Alpine Guides booking calendar will be accepted without any extra fees.

